



Winter 2018
Citizen information for:

Village of Vicksburg

126 N. KALAMAZOO AVENUE, VICKSBURG, MI 49097
(269) 649-1919
WWW.VICKSBURGM.I.ORG

Village Office
Hours:
Monday-Friday
8 AM to 4 PM

Drop box
available.

Call 911 for
emergencies.

Know Your Village Office Staff

Jim Mallery – Village Manager
Tracy Locey – Village Clerk
Michelle Morgan – Village Treasurer
Michelle Crawford – Village Utility Clerk
Tracy Speelman – Customer Service

10 Most Asked Questions About Your Utility Bill

- 1. Why is my water bill so high?**
Do you have a water softener, do you have a water purifier, or is your toilet running? Do you have a sprinkler system, but no irrigation meter? Do you have outside faucets that are leaking?
- 2. Are the reads actual or estimated?**
If you look on your billing there will be an A behind your reads which indicates this is an ACTUAL read. If there is an E behind your read this indicates the read was ESTIMATED. (which we typically do not use).
- 3. How much is an irrigation meter?**
\$200.00 which is payable to the Village before the meter will be delivered. Once the meter is delivered to the resident, it is your responsibility to have the meter installed by a licensed plumber. Once installed the Village DPW will come back and hook into the water/sewer system.
- 4. Why has my usage increased?**
Summer months are typically higher because of watering lawns (if no irrigation meter), washing cars, etc.

(Continued on back)



At Angels Crossings

Hours of Operation

Creekside Grille Hours

Wednesday through Saturday

11:00 am to 8:00 pm

Happy Hour

Wednesday through Saturday

3:00 pm to 6:00 pm

Weekly food and drink SPECIALS

Wednesday-Family Italian Night

5:00 pm to 8:00 pm

Parents \$10

Kids \$5

Different pastas each week. One-topping pizzas \$10

Friday-Burgers & Beers

11:00 am to 8:00 pm

\$10 Burger* w/Domestic Draft

*Additional toppings at extra cost

Catering and Take-Out Available

269-649-3019

5. Why is there no longer credit for filling pools and irrigation as in past years?

Village Ordinance does not allow for pool/irrigation credits. In the past credits were given without authorization and without the support of Village Ordinances, therefore were not in compliance with the law.

6. Can I pay my bill monthly?

You can set up automatic monthly payments through your banking institution or you can do a one-time payment. You can also come into the Village office and make a payment each month to stay ahead.

7. Can I pay my bill online?

Yes, through the Village website (www.villagemi.org). Credit/debit cards only and there is a 3% charge.

8. Why are we being charged fees twice?

The base rate is for the infrastructural fess according to the meter size listed on your bill. This rate is for maintaining the water quality & testing per the DEQ. Quarterly operational rates are set according again to your meter size. Both of these rates do not change unless approved by the Village Council.

9. How do you calculate the bill?

Your billing I calculated according to your meter size listed on your billing. Use the following formula:

- Water usage X's the water rate (\$2.90) + the base rate listed on the bottom of your billing according to meter size.*
- Sewer usage X's the sewer rate (\$3.95) + the base rate listed on your billing according to meter size.*
- Add these together + water operation fees and sewer operation fees itemized on your billing statement to get your total bill due.*

10. How often are bill sent out?

Every quarter.

If you have any questions or concern regarding your utility bill, please feel free to contact the Village Office at 649-1919. The office staff will be more than happy to help you understand your bill.

From the Village Manager:

The Village of Vicksburg has a storied past that has progressed from a small, log grist mill on Portage Creek in 1831 to become the largest village in Michigan not on a marked highway. (A Tale of One Village) On behalf of our entire Village staff, I want to convey our appreciation and gratitude for the opportunity to serve Village of Vicksburg visitors and residents.

We have included a list of the Top 10 Most Asked Questions related to the water bills that are sent out each quarter. We accept the frustrations that have been caused in the formatting of the bills and we are working with our software company to simplify the explanation of each bill. We are also planning on having an outside firm complete a water rate study by the close of the fiscal year (June 30, 2018). We will continue to inform you as we progress in this endeavor and we will certainly share the results with our public once received.

We will be presenting the results from the 2016/2017 Fiscal Year audit at the Village Council meeting on Monday, January 15th, 2018. The Council meetings are held the 1st and 3rd Mondays of each month in the basement of the Vicksburg Library. We invite you to attend as we are very proud of the results of our first year overseeing your tax dollars.

We encourage you to visit the Vicksburg Chamber of Commerce website at <http://www.vicksburgareachamber.com>. The Chamber is a vital partner of ours and meets the second Monday of each month at 6 pm at the Distant Whistle, 118 S. Main Street. They are planning on multiple events throughout the calendar year of 2018 and will be soliciting new members as well as volunteers to assist them. Their next event is the Chili Dash/Chili Cook off on March 10th, 2018 at the Historic Village Pavilion Please consider the Chamber as a way to volunteer within your community.

If you ever have a question or need to contact myself, please do not hesitate to call me on my cell phone at (269) 365 – 8391.

It is our desire and wish that each of you has an outstanding holiday season and we look forward to the New Year.

Sincerely,

Jim Mallery